



Sherpa Kids Summer Camps T&Cs Please read the following information carefully!!
Our full T&Cs can be accessed online or in the Sherpa Kids room. Please note that the Terms below override the terms in this document and your enrollment in the camp acts as your agreement of this.

All bookings need to be made by the parents on AimyPlus portal. If the parent requires to amend any of the bookings, they need to let us know by email. If the parent wants to add any additional bookings, they can do it themselves on the system.

- **Opening hours** - Our opening hours are 08:00 - 18:00. Please ensure that you arrive on time for the 6 PM pickup. Our late-fee charges will be strictly enforced as per our T&Cs.
- **Cancellations & booking changes** - For the summer period, because of the reduced pricing rates, the various discounts, and our busy schedule, we are unable to accept cancellations of bookings, however we will try to accommodate as many swaps as we can. If you need to swap any days, please **contact us in writing (text or email)** with 24 h notice. Any swaps can be done only for summer period, so in September everyone starts with a 0 balance.
- **Fees** - Whenever possible, invoices will be issued as always for the month in advance. For some of the trips, there might be an additional charge strictly to cover the entry fee. We will cover all the transportation and cost of special guests, etc.
- **Deposits** - We will be taking a 50 EUR non-refundable deposit to secure the camp booking. The deposit needs to be paid at the moment of the booking and it will be deducted from the first invoice for the camp issued.
- All children should wear **suitable clothing** for the camps. This should include comfortable clothing and footwear, ie:Runners. Please note, we will get messy :)
- **Sun-cream** - Please ensure you inform us of any allergies to sun-cream. Please ensure that you send them in with sun-cream in the morning and we will top up during the day. Anyone wishing to send their own sun-cream please inform the staff. Any children who do not have any sun-cream with them, will be given the one we hold on our premises.
- **Allergies, medication, special needs, dietary requirements** - please make sure that your child's record on AimyPlus contains all the relevant information about all these. Parents should send in an Epi-Pen whenever needed.
- Provide a **packed lunch** as they would have for a regular school-day. Any children staying for the hours before or after the camp day will be provided with breakfast and a hot snack

(3 PM) as usual, along with access to fruit and water during the day.

- **Planned trips/surprises** - The trips/surprises we advertised will go ahead as planned. We aim to have most trips on a Wednesday, but for any outdoor trips this might change subject to the weather.
- All **permissions** for trips will be signed before each trip, we will need the permission signed for the child to attend the trip.
- Trips - Due to planning involved regarding buses, staffing and the safety of the group there is **cut off dates for booking** the day we will be going on the trips. The cut off point will be 2 weeks prior to the commencement of the trip.